

ST. PAUL'S HOSPITAL VOLUNTEER POSITIONS

Thank you for your interest in volunteering at St. Paul's Hospital!

To Apply:

1. Visit our website www.providencehealthcare.org/volunteers to fill out an application form
2. All applicants will receive confirmation of their application
3. Selections are based on availability, length of commitment, experience and suitability
4. If selected, you will be contacted for an interview. Unfortunately, not all applications can be interviewed. If you have not been contacted within 6-8 weeks we encourage you to re-apply

Eligibility Requirements:

1. Weekly 2-3 hour commitment for a minimum of 4, 6 or 12 consecutive months
2. Volunteers must be 18 years of age or older (unless otherwise specified)
3. Volunteers must complete a free of charge criminal record check
4. Volunteers are expected to get a free yearly flu shot or can choose to wear a mask
5. Volunteers are eligible for a reference after 75 hours of volunteer service

NOTE: Volunteers are not recruited for areas such as staff/doctor shadowing, clerical support, food services, laundry, housekeeping, or direct care positions

Position	Description
Clothing Depot Volunteer	Sort, organize, and launder clothing donations and maintain the clothing depot. Provide clean and comfortable clothing and personal items to SPH patients in need. Volunteer groups welcome. Quick placement. Minimum 4-month commitment. Weekdays Only: Flexible Shift Times
Gift Shop Volunteer	Along with your volunteer partner, assist customers, staff, patients and visitors in the hospital gift shop. Help raise funds for the hospital by providing excellent customer service. Duties include stocking shelves, operating a computer cash register and POS machine, deliveries. Minimum age requirement: 16 years. Minimum 4-month commitment. Weekdays 7:50am-10am, 9:45am-1pm, 12:45pm-4pm, 3:30pm-6:00pm, 5:45pm-8pm Weekends: 11:45am-2pm, 1:45pm-4:15pm
Navigator Volunteer	Welcome patients and visitors to the hospital and provide information, directions, infection control support and escort assistance to other areas of the hospital. Minimum 4-month commitment. Weekdays Only: 8am-10am, 10am-12pm, 12pm-2pm, 2pm-4pm
Navigator Volunteer (outside lab)	Provide information, directions, infection control support and escort assistance to areas of the hospital. Minimum 4-month commitment. Weekdays only: 10am-12pm, 12pm-2pm, 2pm-4pm
Coffee Cart Volunteer – Renal Unit	Along with your volunteer partner, provide patient and family comfort by offering refreshments, support and companionship to patients on the renal unit. Minimum 4-month commitment. Weekdays: 9am-11:30am, 1pm-3:30pm, 6-8pm Weekends: 9am-11:30am, 1pm-3:30pm

Position	Description
Healthy Heart Resource Centre Volunteer	Provide information from the Healthy Heart Resource Centre to patients and families on the Cardiac Unit. Assist visitors and patients with audio/visual equipment and computer stations. Minimum 4-month commitment. Weekdays/Weekends: 9am-11am, 11am-1pm, 1pm-3pm, 3pm-5pm, 5pm-7pm
Library Cart Volunteer	Sort and organize book and magazine donations and maintain the patient library. Provide a free library service to patients and waiting areas throughout the hospital. Minimum 4-month commitment. Weekday/Weekend: Flexible Shift Times
Emergency Dept. Volunteer	Welcome patients and visitors to the Emergency department and support the Waiting Room. Complement the work of staff. Requirements: Experience with vulnerable communities. Minimum age requirement: 21 years. Minimum 6-month commitment. Weekdays/Weekends: 9am-12pm, 11am-2pm, 12pm-3pm, 2pm-5pm, 3pm-6pm, 5pm-8pm, 6pm-9pm
Patient Visiting Volunteer <ul style="list-style-type: none"> • Surgery • Mental Health • Ortho • Medicine Unit • Cardiac & Renal Unit 	Provide support and companionship to patients and families in various areas of the hospital. Improve patient nutrition through menu familiarization and food preference forms. Respond to pages, run errands and escort patients around hospital. Minimum age requirement: 19 years. Minimum 6-month commitment. Weekdays/Weekends: 10am-1pm, 1pm-4pm, 4pm-7pm
Patient Visiting Volunteer <ul style="list-style-type: none"> • Urban Health Unit 	Provide support and companionship to patients and families on the Urban Health Unit. Improve patient nutrition through menu familiarization and food preference forms. Respond to pages, run errands and escort patients around hospital. Requirements: Experience with vulnerable communities. Minimum age requirement: 19 years. Priority given to internal applicants. Minimum 6-month commitment. Weekdays Only: 10am-1pm, 1pm-4pm, 4pm-7pm
Patient Visiting Volunteer <ul style="list-style-type: none"> • Palliative Care Unit or at our Hospice 	Provide support and companionship to patients and families in palliative care, and to enrich the existing professional care received by patients and families. Requirements: Must be a current Providence Health Care Volunteer for a minimum of 4 months in order to apply. Selected applicants will then be required to take our Palliative Care Volunteer Training course. Minimum age requirement: 21 years. Minimum 1-year commitment. Weekdays/Weekends: 2 hour shift, Mornings, Afternoons, Evenings
Pet Therapy Volunteer	Visit patients with your pet and provide socialization and interaction. Requirements: Pet Therapy course completion through Pets & Friends www.petsandfriends.org or St. John Ambulance www.sja.ca Minimum 6-month commitment. Weekday/Weekend: Flexible Shift Times
Special Treasures Volunteer <ul style="list-style-type: none"> • Maternity Department 	Along with your volunteer partner, provide memorable souvenirs of birth; footprint impressions & baby bracelets. Assemble maternity take home packages. Priority given to internal applicants. Minimum 6-month commitment. Weekdays/Weekends: 10am-12pm
Patient Care Survey Volunteer	Volunteers engage with PHC acute care patients to capture their care experiences by surveying patients using an iPad questionnaire. Minimum 6-month commitment. Weekdays/Weekends 1pm – 4pm