



Home for Us Weekly Update - July 19, 2019

Home for Us started as an innovation and improvement project to understand the residential care experience for residents, family and staff. Building on the insights gathered from months of observations, interviews, focus groups and surveys, we are now in the next phase of **“Megamorphosis.”** This phase aims to rapidly test ideas from residents, family and staff to build on the great care that staff currently provide. Building on qualities such as **compassion** and **empathy**, we strive to make sure that **emotional connections matter most, residents direct each moment** and that **home is not just a place, it is a feeling.**

Meaningful Moments

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision



One of the meaningful moments this week includes supporting individuals to make the most of living in Long Term Care.

When I asked Glenn what gives him meaning, he beamed at the thought of being able to drive again.

Glenn has overcome a variety of health challenges and thrived against all odds. Listening to his doctor about managing his weight, he took it upon himself to ensure he stays physically active and has been a lovely participant in many activities offered at BF.

This year, he passed the cognitive assessment that saw his license renewed and reinstated. Connecting him with Evo Car Share completed his zeal. He enjoys renting a car every now and then.

You know what Jackie, I am very happy when I drive, he muses.

Glenn radiates much joy when he narrates his driving exploits!

He is a testament of how a personalized care plan can contribute to emotional wellness.

~ Jackie Omondi, Brock Fahrni Social Worker~

Kudos & Compliments

Highlights from the week

Catch your dreams and Come Alive!

On Monday, July 15th at Youville Residence we gathered together to reflect on our dreams of person-centred care and support and the steps we will take to bring these dreams alive. While this is a journey not a destination, over the course of several months we will be looking at how our care and support of Residents impacts quality of life measures and the appropriate use of antipsychotic (and other psychotropic) medications. I am very excited to be a part of this journey and am grateful to be working alongside the Youville team.



We all scream for ice cream: As part of the prize that comes along with the 3M Health Care Quality Award, Rocky Point Ice Cream Truck will be visiting each of our homes to serve mini ice cream cones or cups to our residents and staff. On Tuesday August 13th, Rocky Point will be a St Vincent's Langara at 10am before making its way to Brock Fahrni, Youville Residence and Honoria Conway. On Wednesday August 14th, Rocky Point will start the day at Mt St Joseph's Hospital and ending at Holy Family Hospital. Michael Lee, Director for the Health Care Business Group for 3M Canada and a local sales representative will also join in with the celebrations.

It Takes a Village...

Your help is needed!

Working Group Members! Please share the information from the weekly update with your teams (at your home, within your discipline, etc.). Previous weekly updates can be found here: <https://bit.ly/2HctSXQ>

Inspiration

Stories to Learn From

Canada's first ever village to house residents with dementia : <https://bit.ly/2Lrt8k3>

15 PHC Care home team members completed segment 2 of 3 of Dementia Care Matters 'Culture Change in Dementia Care' course this week: <https://bit.ly/2LyPMXt>

How to reach a person inside the dementia: <https://bit.ly/2M2mSyK>

Important Dates

As part of Seniors Quality Leap Initiative's (SQLI) commitment to sharing best practices, below is the schedule for upcoming free webinars: <https://clri-ltc.ca/>

August 22, 2019 - Supporting the Rainbow Community: Real Stories

July 27, 2019 1000-1600

Village Langley Public Open House

<https://bit.ly/30tT167>

August 02, 2019 0800-1000

Home for Us Working Group Meeting

Youville 6th Floor

August 13 & 14, 2019

Rocky Point Ice Cream Truck Celebration!