

Hearing help: How to see what you're missing

Communicating on the phone and video:

- Use live transcription on phone calls:
 - Padius App
 - <https://www.padius.org/en/home/>
 - Roger Voice:
 - <https://rogervoice.com/en/pricing>
 - Phonak myCall-to-text App
 - <https://www.phonak.com/ca/en/hearing-aids/apps/phonak-my-call-to-text-app.html>
- Use live transcription of video calls:
 - Otter ai:
 - <https://otter.ai/pricing>
 - Google Meet:
 - <https://support.google.com/meet/answer/9300310?co=GENIE.Platform%3DDesktop&hl=en>
 - Skype: <https://lifehacker.com/how-to-turn-on-skypes-new-real-time-captioning-feature-1830961689>
- Use an [IP relay system](#) to include an operator on your phone call. Once you connect, the IP relay operator will type or transcribe what the other person is saying. You can see what the operator is typing while you compose your message / response in your own text box, which makes the process very efficient. At the end of any call you have the option to save the transcript. You can use IP relay allows using the internet on your computer, smart phone or tablet:
 - TELUS IP Relay Service: <https://www.telus.com/en/bc/support/article/telus-ip-relay-service>
 - Shaw IP Relay Service: <https://www.shaw.ca/Accessibility/Hearing/#ip-relay-1>

Face-to-face:

- Use a mobile phone app to transcribe or caption what the other person is saying. Some examples of live transcription phone apps include:
 - Live Transcribe
 - https://play.google.com/store/apps/details?id=com.google.audio.hearing.visualization.accessibility.scribe&hl=en_CA
 - Ava
 - <https://www.ava.me/>
 - App MyEar
 - <https://deaflifeapps.com/home/>
 - Using dictation on “Notes” App on iPhones

Make sure to keep the phone microphone close to and pointed at the person talking.