



Home for Us Weekly Update - June 19, 2020

Home for Us started as an innovation and improvement project to understand the experience of residents, families, and staff. Building on the insights gathered from months of observations, interviews, focus groups, and surveys, we are now in the next phase of **Megamorphosis**. This phase aims to rapidly test ideas from residents, families, and staff to build on the great care that staff currently provide. Building on qualities such as **compassion** and **empathy**, we strive to make sure that **emotional connections matter most, residents direct each moment** and that **home is not just a place, it is a feeling**.

Meaningful Moments

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision



A Song for Holy Family Featuring Langara Residents and Staff

We should never underestimate the power of music in our homes. Nor should we underestimate the power of including residents in local events that are affecting us all.

When Langara Site Leader Sandra Lee was asked "Did the residents consent to share this video on the weekly update?" she replied "Absolutely, they were thrilled to participate".

<https://youtu.be/DQzva7FInIA>

Please keep the residents, their loved ones and the staff of Holy Family in your thoughts and prayers.

Care for Residents, Families and Staff During COVID19 Crisis

For the health of residents, visitors and staff

For the best and most up to date information relevant to PHC LTC Staff, Residents and Families, please check these resources often:

Family Caregiver Support Services of BC Expand Services

www.familycaregiversbc.ca

The Caregiver Support Line has expanded to better support families during this time. Call toll-free at 1-877-520-3267, Monday to Friday, 8:30 am to 7:00 pm.

PHC Staff Resource

<http://covid19.providencehealthcare.org/>

PHC Family Information Resources

<http://www.providencehealthcare.org/ltc-covid19>

Multilingual COVID19 Resources

<https://digem.med.ubc.ca/covid-19-multilingual-resources/>

Free Premium Wifi for Residents and Families Until July 31 (Thanks to Telus)

<http://covid19.providencehealthcare.org/stories/keeping-families-connectedfree-premium-public-wi-fi-now-available>

It Takes A Village

Your help is needed!

Collecting Meaningful Moments and Kudos and Compliments: Let's keep sharing our great work to help inspire each other!

Please send me meaningful moments and kudos that you create or witness. Just send a quick email to cconvery@providencehealth.bc.ca with your story.