



WEBSITE



Home for Us Weekly Update - May 22, 2020

Home for Us started as an innovation and improvement project to understand the experience of residents, families, and staff. Building on the insights gathered from months of observations, interviews, focus groups, and surveys, we are now in the next phase of **Megamorphosis**. This phase aims to rapidly test ideas from residents, families, and staff to build on the great care that staff currently provide. Building on qualities such as **compassion** and **empathy**, we strive to make sure that **emotional connections matter most, residents direct each moment** and that **home is not just a place, it is a feeling**.

Meaningful Moments

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision

Honoring a Retired Nurse Living at Langara

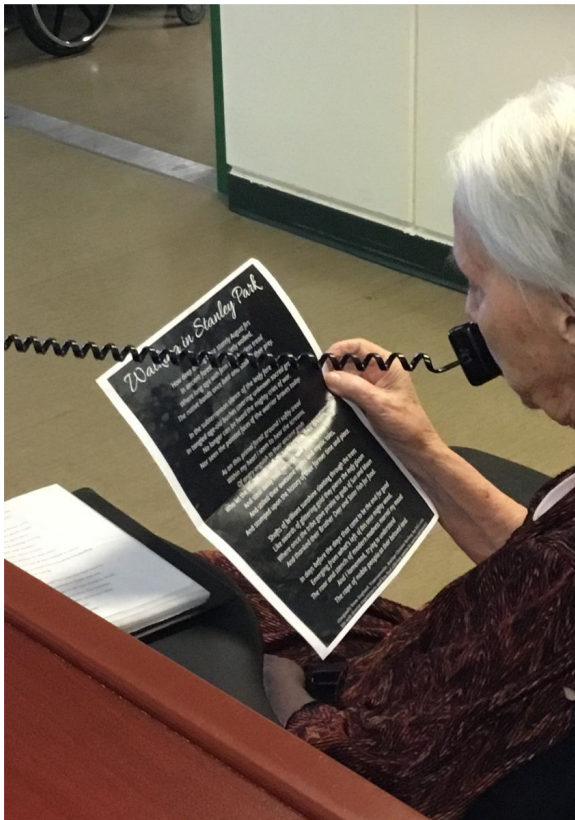


During a Nurses Week celebration at Langara, resident Rick Legault, who had been a nurse for over 30 years at GF, won one of the prizes. For the contest submission he wrote *"The day my daddy passed away I held his hand and promised him that I would help very sick people as a nurse for the rest of my life with all my love, may god bless you all, Amen"*. He came in his tiara to receive the prize.

Daily Radio Show at Holy Family

Because large entertainment activities are on hold, the team at Holy Family have created a daily radio show over the public address system every day at 11 a.m. The show may

include the weather, historical significance of day, birthdays, jokes, prayers, poems, music, and sing-a-longs. Sometimes the announcements can be made in Cantonese, Tagalog and Mandarin depending on the people available.. The best part is that residents are engaged and participate if they want to. It gives staff another opportunity to get to learn more about our resident's backstory, history, culture, and interests. Residents love it and look forward to the announcements as do staff.



Penny reads a poem she wrote about Stanley

Park.



Group rendition of "Let it Be".

Care for Residents, Families and Staff During COVID19 Crisis

For the health of residents, visitors and staff

For the best and most up to date information relevant to PHC LTC Staff, Residents and Families, please check these resources often:

Family Caregiver Support Services of BC Expand Services

www.familycaregiversbc.ca

The Caregiver Support Line has expanded to better support families during this time. Call toll-

free at 1-877-520-3267, Monday to Friday, 8:30 am to 7:00 pm.

PHC Staff Resource

<http://covid19.providencehealthcare.org/>

PHC Family Information Resources

<http://www.providencehealthcare.org/ltc-covid19>

Multilingual COVID19 Resources

<https://digem.med.ubc.ca/covid-19-multilingual-resources/>

Free Premium Wifi for Residents and Families Until July 31 (Thanks to Telus)

<http://covid19.providencehealthcare.org/stories/keeping-families-connectedfree-premium-public-wi-fi-now-available>

It Takes A Village

Your help is needed!

Collecting Meaningful Moments and Kudos and Compliments: Let's keep sharing our great work to help inspire each other!

Please send me meaningful moments and kudos that you create or witness. Just send a quick email to cconvery@providencehealth.bc.ca with your story.