

## Crisis Resource Management Skills Checklist

This list provides some examples of Crisis Resource Management skills that may be used during clinical scenarios. On the reverse is a blank version that can be used as a data-gathering tool to inform communication reviews.

Skill	Example
<b>Ask for Help</b>	<b>RN:</b> "Can you please call for a second physician."
<b>Shared Mental Model</b>	<b>Dr.:</b> "Team, this patient needs an advanced airway. I am going to prepare to intubate."
<b>Identify Roles and Individuals</b>	<b>Dr.:</b> "My name is Dr. Smith. I am the emergency physician."
<b>Be Specific with Requests</b>	<b>Dr.:</b> "Alison, can you please prepare 1mg of Atropine."
<b>Allow Limitations</b>	<b>LPN:</b> "I am unfamiliar with this piece of equipment." <b>RN:</b> "No problem, I can support you."
<b>Closed Loop Communication</b>	<b>Dr.:</b> "Please prepare 100 mg of Propofol" <b>PharmD:</b> "I will prepare 100 mg of Propofol."
<b>Ask to be Told</b>	<b>Dr.:</b> "Let me know if the MAP drops to less than 65 mm/Hg"
<b>Clarify Available Assets</b>	<b>RN:</b> "Can you tell how many IV lines the patient has?"
<b>Anticipate/ Clarify Next Steps</b>	<b>RT:</b> "Are you going to secure the airway now?" <b>Dr.:</b> "Yes. I am preparing the patient for transport."
<b>Reassess and Review</b>	<b>Resident:</b> "Let's do another head-to-toe assessment. The patient remains hypotensive."
<b>Prioritize</b>	<b>Cardio Tech:</b> "Would you like me to get the ECG now or after the X-Ray?"
<b>Clarify Communications</b>	<b>Unit Clerk:</b> "Dr. Smith did you say Esmolol or Atenolol?"
<b>Coach Desired Behaviors</b>	<b>RT:</b> "When you are using the BVM, squeeze the bag gently until you see visible chest rise."
<b>Provide Feedback</b>	<b>Dr.:</b> "Slow down the chest compressions to between 100 -120 per minute"
<b>Ask for Team Input</b>	<b>Trauma Team Leader:</b> "Does anyone else have any suggestions?"
<b>Orientate New Team Members</b>	<b>Social Worker:</b> "Team I would like to introduce you to Kim, our new Aboriginal Liaison."
<b>Provide Back Up</b>	<b>RN:</b> "I will double check that infusion with you. This is a high risk drug."

Other observations?

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## Crisis Resource Management Skills Checklist

This data-gathering tool provides a list of some Crisis Resource Management skills that may be used during clinical scenarios. To assist with communication reviews, during scenarios consider noting the skills used and cite examples. On the reverse is a version that contains examples for reference.

Skill	Skill Used?	Example
<b>Ask for Help</b>		
<b>Shared Mental Model</b>		
<b>Identify Roles and Individuals</b>		
<b>Be Specific with Requests</b>		
<b>Allow Limitations</b>		
<b>Closed Loop Communication</b>		
<b>Ask to be Told</b>		
<b>Clarify Available Assets</b>		
<b>Anticipate/ Clarify Next Steps</b>		
<b>Reassess and Review</b>		
<b>Prioritize</b>		
<b>Clarify Communications</b>		
<b>Coach Desired Behaviors</b>		
<b>Provide Feedback</b>		
<b>Ask for Team Input</b>		
<b>Orientate New Team Members</b>		
<b>Provide Back Up</b>		

**Other observations?**

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